

# Company Profile

2023 - Bahrain

*Account Style*







# ABOUT US

Indulge in the ultimate luxury and convenience with C&A Concierge, where every detail of your life is taken care of by our expert concierge specialists. From researching the most competitive rates to planning your corporate itinerary or arranging a luxurious yacht charter, we provide a range of bespoke solutions that are tailored to your specific needs.

Our personal and corporate concierge programs are designed to provide all the benefits of an in-house concierge or personal assistant, without the associated costs and commitments. Our exceptional services are second to none, and our commitment to unsurpassed luxury, service, and reliability is what sets us apart from the rest.

As a leader in the concierge industry, we provide access to our own concierge specialists and a vast network of over 10,000 service providers worldwide. With our customized and individually tailored services, you can experience the pinnacle of luxury and comfort that only C&A Concierge can offer.

Indulge in the ultimate luxury and convenience today and let us take care of all your needs, 24/7, 365 days a year. With C&A Concierge, you can expect nothing less than an exceptional and personalized level of service that is beyond compare.





# CORPORATE CONCIERGE

Make your organization more efficient and profitable with our virtual or on-site concierge services. Our corporate concierge specialists will handle all aspects of your business operations, making things easier for you.

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## Business Solutions

Our comprehensive range of services is designed to meet your organization's specific needs. Whether it's financial modeling, payment structure, white-label solutions, branding, event management, or program

tracking and reporting, we have you covered. Our team provides a personalized approach to ensure that you receive the best results and value for your investment. With our expert analysis and reporting capabilities, you can make informed decisions that will help drive your organization's success.





## Clients/employees value-added benefits

Ensuring the well-being of your clients and employees is key to achieving better business outcomes. By protecting their personal and professional lives, you can foster a sense of security, trust, and loyalty within your organization. A corporate concierge program can provide a range of benefits, such as managing personal errands, offering wellness programs, and work-life balance support. By taking care of these non-work-related tasks, you can help your clients and employees focus on their work, leading to improved productivity and job satisfaction.

## Employee benefits

Our range of employee benefit services includes implementing a corporate concierge program to provide your employees with a better work-life balance, saving them time and energy. This leads to increased job satisfaction, motivation, and overall well-being. By taking care of non-work-related tasks, employees can focus more on their work, leading to increased productivity and efficiency. This approach not only benefits your employees but also creates a competitive and supportive work environment that attracts and retains top talent, contributing to the long-term success of your organization.

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## Customer loyalty

Implementing a corporate concierge program is a valuable tool for enhancing relationships with key customers. By offering personalized solutions to manage their personal responsibilities, you can strengthen customer retention and cultivate business relationships. This can enhance your corporate portfolio and brand integrity, providing a competitive advantage in the marketplace. Additionally, providing targeted client solutions can help to increase brand influence and create a positive perception of your organization.



# ON-DEMAND SERVICES

C&A Concierge is a leading provider in the on-demand concierge market, catering to clients across the globe on a daily basis. Our personal and corporate concierge team is available round-the-clock, recognizing the growing demand for time-saving, productivity-boosting, and stress-reducing services. With more than 150 concierge options available, we are committed to providing exceptional support to our clients in over 115 countries worldwide.

Our extensive range of services spans from arranging dinner reservations to coordinating red-carpet events and securing premium sports tickets. Opting for our pay-per-service model presents an attractive, flexible, and cost-effective alternative compared to other providers in the market, especially for those who require concierge services on an occasional basis.

We believe in keeping things simple and transparent for our clients. With no membership fees or annual contracts, our on-demand concierge program provides the advantages of having a personal assistant or in-house concierge without the associated expenses. Simply fill out a request form to inquire about pricing or to request a concierge service, and our team will handle the rest.





As part of our commitment to delivering unparalleled service, we partner with more than 10,000 global service providers. We meticulously screen and handpick all our approved partners and affiliates to ensure they meet our high standards of quality and service. With a global network of approved partners, we can handle any concierge request in more than 115 countries worldwide, delivering bespoke and personalized service that leverages our years of industry experience and knowledge.



**+150**

With more than 150 concierge...



**+115**

in over 115 countries worldwide...



# PERSONAL CONCIERGE

C&A Concierge offers practical and convenient personal and corporate concierge services designed to save you time, increase efficiency, and enhance your lifestyle. We have a global presence and offer a range of services that cater to your specific needs and desires.

Our experienced specialists have the resources and knowledge to make your wishes a reality. With access to industry networks and preferential relationships with thousands of global partners, we can carry out any request to your exact specifications. Our personal concierge program is tailored to individuals and families who require superior and personalized service for their concierge needs.

From running household errands to organizing a private yacht charter, we are dedicated to understanding each client's unique needs and ensuring their complete satisfaction. Our services include access to over 50,000 events, residential services, private travel arrangements, event planning and booking, business support services, nightlife and VIP arrangements, personal care services, dining reservations, entertainment requests, love and romance services, spa and salon services, and much more.

At C&A Concierge, we believe that our services are more than just a lavish luxury. They are a practical and effective way to enhance your lifestyle and help you achieve a better work-life balance. Whatever you can think of, we can do it, and we look forward to helping you revitalize your lifestyle.



# LIFESTYLE

C&A Concierge is a top-notch personal and corporate concierge service provider that offers reliable and cost-effective solutions globally. We strive to provide convenience, peace of mind, and exceptional service to our customers, with a customer-oriented culture that guides our concierge specialists to exceed your expectations with every request. As one of the fastest-growing and most innovative concierge solution providers, we offer the most comprehensive service directory for concierge requests worldwide, whether it's a private jet charter or event planning services.

Our services are available 24/7, 365 days a year, and operate in over 115 countries worldwide, with access to over 10,000 industry connections. We can get you below-market rates for almost any service you can think of, and we cater to any concierge request, whether it's personal, corporate, big or small. Our service fulfillment is the most comprehensive in the industry, and we provide the

highest level of personalized care and service to our clients.



# UNSURPASSED SERVICE

Our concierge specialists are committed to your satisfaction and available 24/7/365 in over 115 countries worldwide to ensure that every concierge request is fulfilled to your complete satisfaction. Whether you require local expertise or international itinerary planning, our specialists, approved partners, and highly experienced staff provide flexibility to offer you the most comprehensive options for your personal or corporate concierge service needs.

We handpick and choose all partners used by C&A Concierge to exceed our clients' expectations on every request. All of our services are customized to offer you the widest range of options for any concierge request anywhere in the world.



24



7



365



# CUSTOMER CARE

At C&A Concierge, we are deeply committed to the success of your business and dedicated to providing you with the highest quality service. Our concierge specialists pride themselves on their attention to detail, customer care, and reliability, which sets us apart from our competitors. Whether you need to launch a product under a tight deadline or organize a party, we will

go above and beyond to ensure your satisfaction. Our global network of approved partners and service providers, combined with our in-house facilities, allows us to provide personalized request fulfillment for any concierge service need, whether personal or corporate, 24/7, 365 days a year. From a simple idea to a detailed plan, our specialists will take care of every aspect of your request with unparalleled service.



# GLOBAL COVERAGE

Wherever our clients go, C&A Concierge is there to support them. With a presence in over 115 countries around the world, our concierge specialists are able to provide a wide range of services in countless destinations. From iconic cities such as Rome, Dubai, New York, London, and Singapore, to off-the-beaten-path locales, our network of over 10,000 domestic and international partners gives us the ability to serve our clients anywhere they need us. We offer global service

and request fulfillment 24/7, providing local knowledge with a global reach and worldwide coverage to ensure our clients' needs are met no matter where they are.

# PRIVATE AVIATION

C&A Concierge Aviation has swiftly risen to become a top-tier private aviation provider in more than 115 countries worldwide with the assistance of lifestyle brand, C&A Concierge. Our customized aviation solutions include aircraft charters, fleet management, corporate aviation services, aircraft sales, and other private aviation-related services. By utilizing a team of in-house aviation specialists and partnering with industry professionals around the world, we are able to provide personalized and tailored aviation services to meet each client's unique specifications. Our unrivaled services include:

- A comprehensive portfolio of aviation services for personal and corporate customers.

- Connections and access to both the aviation and lifestyle industries, which enable us to provide exclusive offerings and maintain a competitive edge.

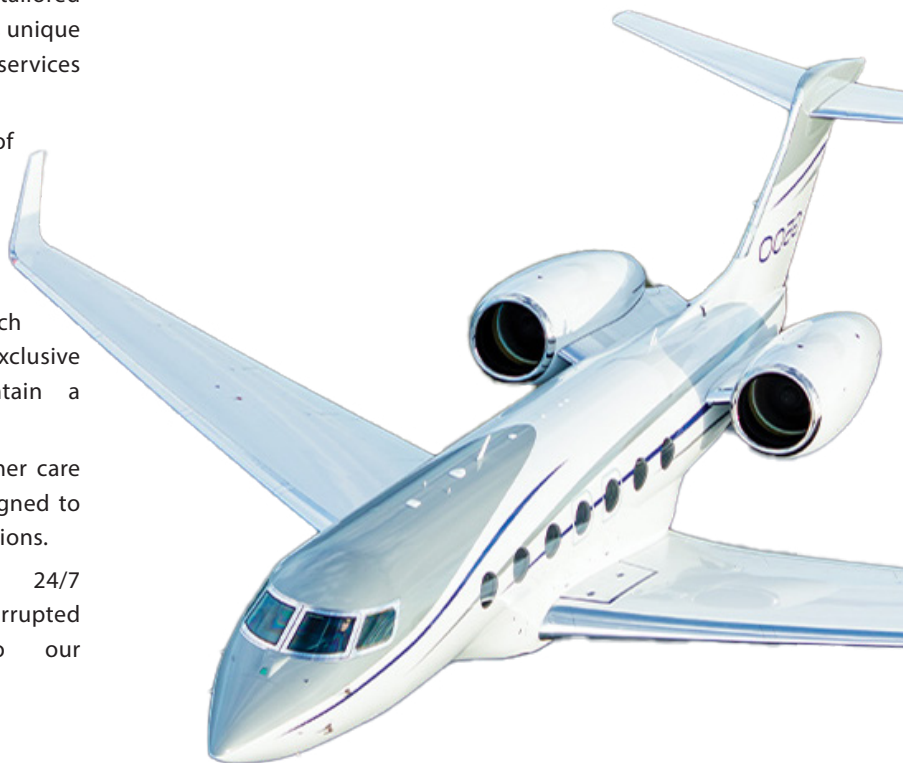
- Unmatched customer care and support designed to exceed expectations.

- Availability 24/7 for uninterrupted access to our services.

- Local

knowledge and global connections providing coverage worldwide with an expansive network of domestic and international partners.

Discover why C&A Concierge Aviation is the perfect choice for all your private aviation needs.







# LIFESTYLE MANAGEMENT

Improve your health and productivity while enjoying peace of mind 24/7 with personalized lifestyle management from C&A Concierge. Our lifestyle managers are dedicated to simplifying and enriching your life, with a focus on your personal care and well-being.

**PERSONALIZED LIFESTYLE PLAN** Our lifestyle management programs begin with a thorough interview, allowing our specialists to gain an intimate understanding of your requirements and anticipate your short-term and long-term needs.

**FIRST POINT OF CONTACT** Our luxury concierge service is available to you 24/7, with lifestyle managers stationed in over 115 countries worldwide to assist you whenever a need arises.

**UNIQUE RANGE OF RESPONSIBILITIES** Our lifestyle management services cater to a wide range of clients, including celebrities, heads of state, royalty, and other public figures. We have extensive experience assisting individuals with high net worth.

**LIFESTYLE MANAGEMENT SERVICES** Partnering with C&A Concierge allows you to lift the burden of personal responsibilities in your day-to-day life.

## Our services include



Yacht/Watercraft Management



Asset Management



Asset Protection



Personal/Corporate Concierge Services



Estate/Property Management



24/7 Concierge Assistance



Security Services



Domestic Help



Private Travel Management



Professional Consultants for Specialty/High-Value Goods & Commodities



Event Access & VIP Support



Experience the power, potential, and productivity that come with a personalized lifestyle management plan from C&A Concierge.



# EVENT MANAGEMENT

C&A Concierge has had the privilege of organizing numerous high-profile events worldwide. Our portfolio includes luxury product launches, elaborate charity events, weddings, social gatherings, and intimate private dinners. With our expertise and resources, we can transform your event from concept to reality. At C&A Concierge, if you can imagine it, we can make it happen.

## SOCIAL/PRIVATE EVENTS

- ◆ Dinner Parties
- ◆ House Warming Parties
- ◆ Engagement Parties
- ◆ New Year's Eve Parties
- ◆ Cocktail Parties
- ◆ Birthday Parties
- ◆ Christmas Parties
- ◆ Family Reunions
- ◆ Spa and Salon Services
- ◆ Baby showers
- ◆ Wedding Showers
- ◆ Stages and Stagettes





## CORPORATE EVENTS

Allow us to infuse innovation into your business by recognizing top performers, pursuing new clients, or organizing the ultimate team building experience. At C&A Concierge, we recognize the significance of individual attention and seamless execution. Our account managers are committed to client contentment and maintain the highest levels of discretion and confidentiality for all our corporate events.

- ◆ Film & red-carpet premieres
- ◆ Award ceremonies
- ◆ Retirement parties

- ◆ Golf tournaments
- ◆ Charity Events
- ◆ Celebrity events
- ◆ Fashion shows/events
- ◆ Product launches
- ◆ Corporate retreats
- ◆ Balls & masques
- ◆ Corporate meetings
- ◆ Gallery openings
- ◆ Social functions
- ◆ Seminars/ conferences
- ◆ Christmas parties

## WEDDINGS

At C&A Concierge, we recognize that our clients' wedding day is likely to be one of the most important moments of their lives.

- ◆ Wedding planning
- ◆ Destination weddings

- ◆ Proposal planning
- ◆ Event management
- ◆ Honeymoon planning
- ◆ Personal shopping



# TALENT ACQUISITION

At C&A Concierge, we take pride in our work with international elites, universally-recognized celebrities, and public figures across the globe. With extensive experience in the entertainment and event management industries, our team is adept at attracting, securing, and supporting high-profile individuals for exclusive events and prominent functions.

We have an in-depth understanding of the industry and the right connections to secure top talent for endorsements, events, charities, and causes. Our innovative solutions and talent acquisition strategies are aimed at enhancing the visibility, desirability, and popularity of your product, service, or image.

- ◆ Advertising & voice overs
- ◆ Awards ceremonies

- ◆ Business Openings
- ◆ Branding/Product Endorsements
- ◆ Car Shows
- ◆ Club/nightlife events
- ◆ Corporate events
- ◆ Fashion shows
- ◆ Festivals
- ◆ Promotions
- ◆ Product launches
- ◆ Promotional campaigns
- ◆ Sporting events
- ◆ TV/Radio
- ◆ Video & film



# Hotel Management and Consulting

In the world of hospitality, it's not just about providing a bed to sleep in or food to eat, but rather creating immersive experiences that engage all the senses. Crafting the perfect ambiance and atmosphere requires expert knowledge and attention to detail, from market trends to programming, guest experiences, and design. The end result is a captivating performance, with each guest treated to a unique experience.

If you have a project in mind, let's chat. Contact us today and let us handle the rest.





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# Contact Us

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